

## **PURPOSE:**

The purpose of this policy is to provide information to the public and direction to Village staff involved in snow and ice management operations to ensure streets, sidewalks, and parking lots are cleared in a safe and timely manner.

## **POLICY STATEMENT:**

1. Snow and ice management operations will commence after 5 cm of snow has fallen and snowfall is continuing.
2. Salting of Village sidewalks and the Civic Building parking lot will commence when conditions warrant.
3. Priority will be given to heavily travelled sidewalks, as defined in this policy.
4. Safety of the public and our operators is paramount in all aspects of our work.

## **SERVICE LEVEL EXPECTATIONS**

### Level of Service

The objective is that all the parking lot and entrance to the Civic Building at 904 Central Avenue will be cleared of snow and ice as quickly as possible after a storm. Sidewalks will be cleaned of snow within 24 hours from the end of the storm, for snow storms up to 30 centimetres.

### Sidewalk Priority 1 (Cleared within 12 hours)

- Sidewalks in school zones
- Sidewalks in the Core Area District (Central Avenue)
- Arterial streets (e.g. Bridge Street)

### Sidewalk Priority 2 (Cleared within 24 hours)

- Collector streets
- Local streets

The Civic Centre parking lot and entrance and sidewalks will generally be maintained with salt to remove excess snow and ice. However, sand may be used under certain ice and temperature conditions under which salt is not effective.

## **VILLAGE OWNED PROPERTY**

Village staff will take necessary steps to minimize public hazards due to snow/ice conditions on Village-owned or leased property.